

07/31/03
17364 U.S. PTO

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Matos, et al.

Attorney Docket No.: 03-40110-US

Serial No.: Not yet known

Filed: July 31, 2003

For: A System and Method for Enabling
Automated Dialogs

16827 U.S. PTO
10/632517
07/31/03

NEW APPLICATION TRANSMITTAL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed for filing is a new application for the above-entitled invention.

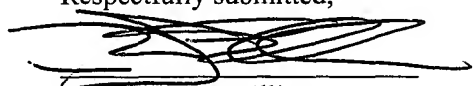
The application consists of:

34 pages of specification;
9 pages of claims;
1 page of abstract; and
24 sheets of informal drawings.

The inventors for this application are Paulo Matos, a resident of Massachusetts and citizen of Brazil and Brian O'Connor, a resident of Massachusetts and a citizen of Ireland.

It is respectfully requested that a Notice to File Missing Parts for this matter be directed to the undersigned.

Respectfully submitted,


Thomas J. McWilliams
Registration No. 44,930
REED SMITH LLP
2500 One Liberty Place
1650 Market Street
Philadelphia, Pennsylvania 19103-7301
215-241-7939

EXPRESS MAIL CERTIFICATE (37 CFR 1.10)

Express Mail Label No.

EV319936045US

Date of Deposit

07/31/03

I hereby certify that this paper, and the papers and/or fees referred to herein as transmitted, submitted or enclosed, are being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR §1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name Todd A. Norton

Signature

